



EXTRA NEWSLETTER

SUMMER 2023

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LOCATIONS & HOURS

New York City | AEA Building

165 West 46th Street, 14th Floor
New York, NY 10036

Mon - Fri 9:00am - 4:30pm (EST)

Fax: 212.575.5836

Chicago | AEA Building

557 West Randolph Street,
Chicago, IL 60661

Mon - Fri 9:00am - 4:30pm (CST)

Fax: 312.775.6230

North Hollywood | AEA Building

5636 Tujunga Avenue,

North Hollywood, CA 91601

Mon - Fri 9:00am - 4:30pm (PST)

Fax: 818.853.7508

Los Angeles | SAG-AFTRA Building

5757 Wilshire Boulevard, Suite 109

Los Angeles, CA 90036

Mon - Fri 9:00am - 4:30pm (PST)

Fax: 213.938.9035

LETTER FROM THE CEO

Dear Valued Member,

Happy Spring! As a new season comes into full bloom, it's a reminder of how this past year has been one of reemergence and resilience, as the world continues to return to a pre-pandemic setting.

Accordingly, we have remained a valuable resource to **financially empower our membership**. Unlike several large banks we recently witnessed shut down, Actors Federal Credit Union is healthy, profitable and has more capital than ever.

Something else we've witnessed in recent months is the ongoing trend of debit card fraud happening nationwide. Please know that we are continually exploring and adopting new technologies and systems that will help defend against these types of attacks now and in the future.

As we work to improve our technologies, we are also focused on bulking up our staff. We recognize that our members need us to be available and accessible. We've made it a priority to build a strong, united management team and strengthen key departments like member services and call center. We have ultimately doubled these departments in size. We have already begun to see a positive difference, specifically with member communications, and will continue to make strides in this area.

Thank you for your support and loyalty, as we stay the course to work on improving our member experience!

Yours in Service,

Daniel Czerniawski
President & CEO



MAKING AN *IMPACT*

READY TO LEARN ABOUT FINANCIAL HEALTH?

ATTEND THE WEBINAR SERIES
INTRO TO FINANCIAL WELLNESS
FOR MEMBERS OF THE CREATIVE COMMUNITY

Brought to you by



Proudly sponsored by



Financial Series With ECF

We are honored and gratified to say we have renewed our partnership with the Entertainment Community Fund.

Intro To Financial Wellness is a program seeks to engage, educate and empower the creative professionals about the role of money in their lives.

More information will be provided as it becomes available; please return to our website for updates.

#ActorsFCUforPride Results

In recognition of Pride Month, we created **#ActorsFCUforPride** campaign posts and for every like or share we received, we would **donate \$1** to local LGBTQIA+ community in each of our regions.

We are pleased to share that we received a lot of participation and we'd like to thank everyone who helped us give back to our communities.

The proceeds will benefit the [Center on Halsted \(CHI\)](#), [The Center \(NYC\)](#), and [Los Angeles LGBT Center \(LA/NOHO\)](#). We proud to say that we have raised \$XXX.

Important Dates

Labor Day Monday, September 4, 2023	All branches and call center closed.
Indigenous Peoples' Day Monday, October 9, 2023	All branches and call center closed.
Veterans' Day (Observed) Friday, November 23, 2023	All branches and call center closed.

PROTECT YOUR *IDENTITY*

Recently, our members have been receiving scam calls pretending to be from Actors Federal Credit Union and asking for personal and financial information. We want to assure our members that Actors Federal Credit Union would **never** initiate a call to ask for sensitive information such as social security numbers, account numbers, or passwords. We encourage all members to exercise caution and remain vigilant against any suspicious calls or messages claiming to be from us.

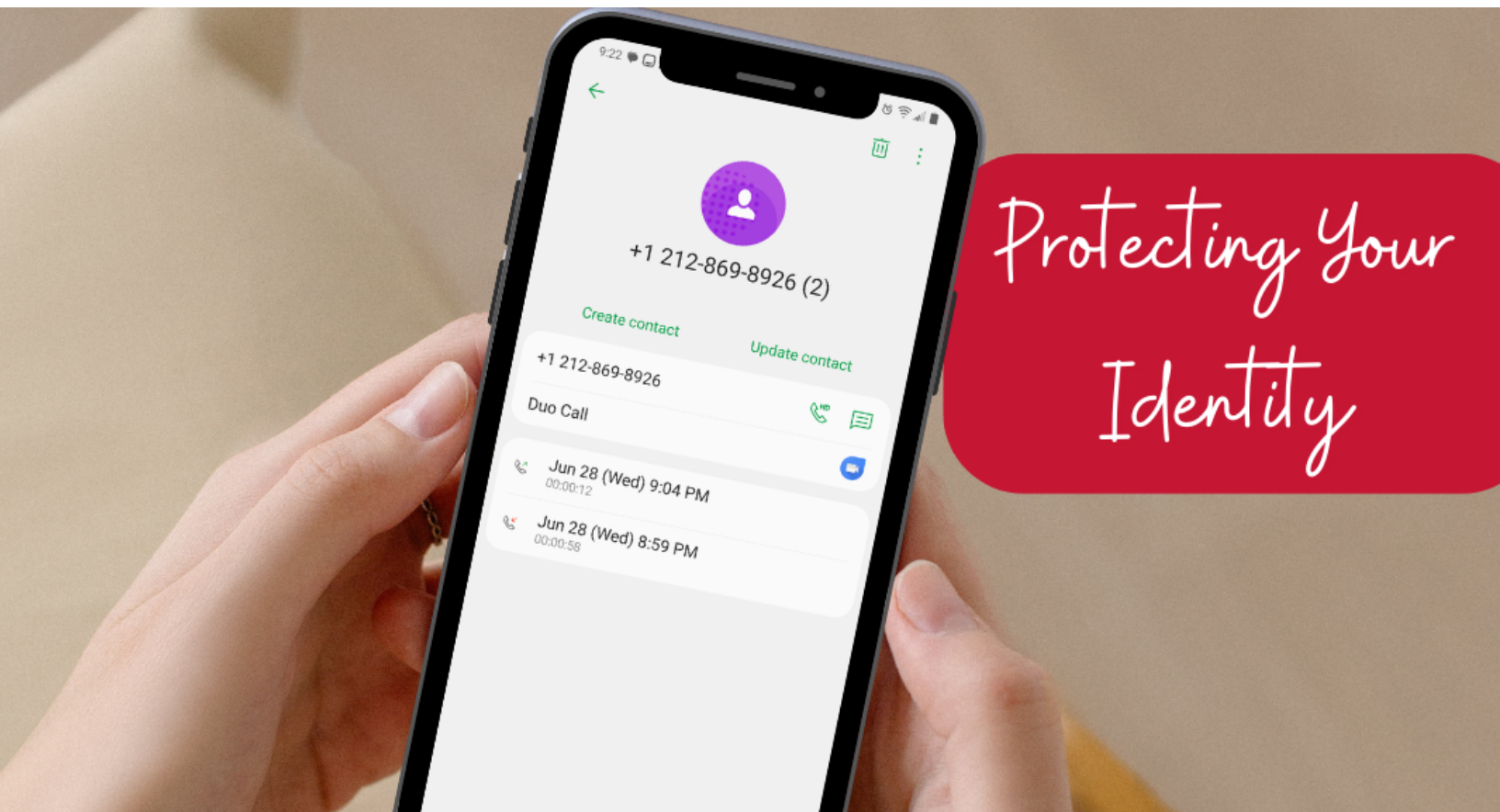
Here are some fraud prevention tips for keeping your identity and your finances secure:

1. Do Not Release Confidential Information Over The Phone. This may seem like a basic one. But new technology has made it easy and inexpensive to spoof phone numbers you may otherwise trust, and fraudsters often build a profile of their victims from data they collect on the dark web. If you receive a call asking for your account number, social security number, or PIN, you should assume the call is a scam.

We will NEVER ask for your account information on an OUTBOUND call (meaning if WE call YOU).

2. Change Your Passwords Often. McAfee Cybersecurity recommends changing your high-value passwords every 3 months and every password once per year proactively. They also recommend using unique passwords that are difficult to guess for high-value sites. Your password for your main e-mail should not be the same as your PayPal or your eBanking. You should also change impacted user handles and passwords when an e-mail or payment account is hacked.

To read more fraud prevention tips, please [click here](#).





Take a break with an ActorsFCU Vacation Loan!

Details

- Maximum loan amount **\$5,000**
- **5-year** minimum term
- **10%** of loan value **may be required** in Savings Account

[Click here to learn more!](#)



Open your eMax\$ Money Market account through eBranch today!

Details

- Earn **5.12% APY***
- **No** minimum balance required
- **No** monthly fee
- Federally insured by NCUA up to \$250,000

[Click here to learn more!](#)

Certificate Account Specials

Keep your money safe and secure while it grows. Apply now to lock in one of our Certificate Account specials!

11-Month New Money Certificate**

- Earn **5.27% APY***
- **\$500** minimum balance required
- **No** monthly fee
- **New funds only*****
- Federally insured by NCUA up to \$250,000
- **Limited time offer: Expires 7/31/2023**

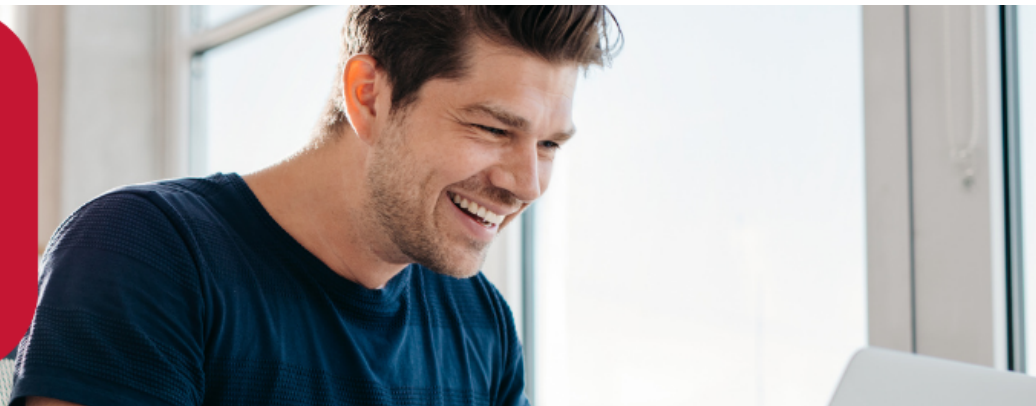
9-Month Special Certificate

- Earn up to **4.07% APY***
- **\$500** minimum balance required
- **No** monthly fee
- Federally insured by NCUA up to \$250,000

[Click here](#) to learn further details about our specials.

Learn more about additional **Rates**.

Lock In This
Fantastic Rate



HAPPENING AROUND **ACTORSFCU**



ActorsFCU Supports WGA

For the past nine weeks, the Writers Guild of America members have been protesting and demanding fair pay. As President Biden said, "[We] sincerely hope the writers' strike in Hollywood gets resolved, the writers are given a fair deal they deserve as soon as possible."

As the strike progresses, Actors Federal Credit Union is prepared to be flexible to meet our members needs.

Our Partnership with Nymbus

We've made excellent strides toward completing our core conversion. We still have a long way to go, but thanks to our partnership with Nymbus, we are coming closer to improving our members' experiences by updating our core system.

Actors Federal Credit Union is proud to have Nymbus as a partner in financially empowering its members.

THE ACTORSFCU TEAM

We would like to congratulate the following employees on reaching professional milestones.

We recognize your hard work and dedication to the Actors Federal Credit Union.

Chuck Brown, Chief Compliance & Risk Officer | 15 Years

Lori Roman, Member Services Representative | 20 Years

We are excited to expand our team and are enthusiastic to see what they will accomplish.

Please join us in welcoming the following new employees!

Patricia Dabrowski - MSB Operations Intern

Adrienne Elijah - Member Services Representative

Brian Wood - Collections Specialist

SUMMER 2023



Financially Empowering Members Of The Creative Community For Over 60 Years

Call Center

Monday - Friday | 9:00 am - 8:00 pm ET
Call: 212.869.8926

actorsfcu.com

