How to link ActorsFCU account to Investment, Payment, and other mobile apps

Who is Plaid and what is their function?
Plaid is a fintech company that acts as an intermediary link between member’s account and financial apps. When members link their bank accounts to an application that uses Plaid (such as Acorns, Betterment, Carvana, Coinbase, Dave, EllieMae, Pillar, PPP Stimulus Deposit, Robinhood, Upstart, Venmo and You Need a Budget), Plaid takes the account logins credentials members provide, encrypts the financial data (such as an account balance), and then supplies it to the application with a secure connection. Plaid will obscures member’s login data to protect them, only sharing the information that the members choose.

When a member wishes to link their ActorsFCU account to an investment/payment/other mobile app that uses Plaid for account verification, please follow these steps:

1. Login to specific application.
2. Select option to add account.
3. Search and select Actors FCU.

4. Enter eBranch 2020 login (Online Banking) credentials.
5. Verify your identity by answering an eBranch 2020 (Online Banking) security question.

6. Verify your identity by answering a second eBranch 2020 (Online Banking) security question.
7. Member will see that each account has been assigned 4-digit code - *XXXX (members should take note of that number).

8. Enter ActorsFCU’s ABA Routing Number - 226077079.
9. Enter their 5-digit account number (i.e. 12345) and the 4-digit code, from step 1 (i.e. 4958) in the account number field (i.e. 123454958).

10. Re-Enter their 5-digit account number (i.e. 12345) and the 4-digit code, from step 1 (i.e. 4958) in the account number field (i.e. 123454958).
11. Select “Continue” to finish linking process.