



Actors Federal Credit Union

Dear Valued Member,

It is officially Spring, and we can finally feel some optimism in the air as Mother Nature brings us the sun and warmer weather.

Good news arrived at the start of the season from the New York City Mayor's Office, with a plan of re-opening Broadway this Fall. The Credit Union is cautiously optimistic that the plan will progress successfully. Of key note, potential assistance included proposal for vaccination sites on Broadway, as well as mobile sites for Off-Broadway workers. This plan will certainly provide piece of mind for many, including the show attendees. As we all know, the pandemic has taken a toll on the country's economy; especially within the Broadway and Entertainment segments. However, it is times like these that create renewed focus on assisting friends and colleagues in the creative community.



(L) Larry Cook, Director Of Finance, Broadway Cares/Equity Fights Aids. (R) Daniel Czerniawski, Executive Director, Actors Federal Credit Union.

Earlier this year, we made a monetary contribution to support The Actors Fund's annual financial workshop "Nuts N' Bolts." We also made a donation to Broadway Cares/Equity Fighting Aids. As a long-time supporter of both organizations, I feel the need is even greater now to help individuals whose lives are affected by Covid. These trying times leave us all in need of physical and emotional support. Therefore, I echo the sentiment stated by Larry Cook, Director of Finance and Administration at Broadway Cares/Equity Fighting Aids - "every cent counts," and encourage everyone in the creative community to show support for non-profit organizations in any way they can.

On a sad note, we lost our beloved long-time Board Member, Gil Rogers. Gil was a caring, positive and strong advocate for our members and the creative community. He always put the members' needs first, and strived to make our Credit Union meet every entertainment professional's financial needs. He will be greatly missed, but we will continue to carry on his legacy by honoring his mission of "financially empower members of the creative community."

In closing, I would just like to thank you immensely for the continued support and loyalty. I am still, till this day, amazed by your humanity, altruism and perseverance during these difficult times. I applaud your unwavering determination to overcome obstacles and challenges. All of us at Actors Federal Credit Union are excited about welcoming a reinvigorated entertainment sector, and we are confident that we can all work together to create a brighter future for this special community.

Sincerely Yours,

Daniel Czerniawski
President & CEO

2021 E-Branch Announcement

Are you using E-Branch yet?

If not, you're missing out on a great tool for managing your account. Enjoy the refreshed design, new functionalities and increased security.

If you haven't yet, please login today!

<https://actors.cuconnections.com/login>



Merchant Dispute vs. Fraud

Sometimes issues arise with authorized charges. For example, a merchant may charge you the wrong amount, or you may not receive your promised goods or services. Issues with authorized transactions will be handled as merchant disputes and must be reported to the credit union within 75 days of the transaction date.

On the other hand, unauthorized transactions will be handled as fraud disputes and must be reported to the credit union within 75 days of the transaction date.

In either case, you must report the transaction(s) in a timely manner and following the credit union's procedures to recover your funds.

Virtual Annual Meeting

We will be hosting our 59th Annual Meeting on **June 11, 2021 at 3:30 PM EST**

Due to the ongoing pandemic, we will be hosting our meeting virtually with Zoom.

If you would like to attend, please click the button below to register in advance.

No members will be allowed to attend the meeting in person.

When: June 11, 2021 03:30 PM Eastern Time (US and Canada)

Topic: Actors FCU 2020 Annual Meeting

Register in advance for this webinar:


https://us02web.zoom.us/webinar/register/WN_i1XbuEkpS922oW240vTS7A

After registering, you will receive a confirmation email containing information about joining the webinar.

Actors Federal Credit Union Scholarship For Theatrical Performers

We are proud to announce the launch of the Actors Federal Credit Union Scholarship for Theatrical performers.

ACTORS FEDERAL CREDIT UNION SCHOLARSHIP FOR THEATRICAL PERFORMERS



The Actors Federal Credit Union is pleased to announce a new Scholarship for Theatrical Performers. We understand the financial hardships many of our members may face from time to time. Therefore, we created this scholarship to offer a helping hand for members that are studying the art of theatre performance, and are on their way to become a successful performer.

The scholarship is open to all in the creative community nationwide. The winning entrant will receive a check for \$5000. All entries must be submitted by May 15, 2021. The winner will be notified by May 30th.

Please visit www.actorsfcu.com/news/scholarship-2021 for more information.

Member Services Update

MEMBER SERVICES LEADERSHIP Team



NEW YORK		CHICAGO		LOS ANGELES	
					
Lissette Molina Manager Main Office 802 Office	Fanny Adames Supervisor Main Office	Cathy Valenzuela Manager Chicago Office	Gabriel Olmos Senior Manager Los Angeles Office North Hollywood Office	Don Quinine Supervisor Los Angeles Office	

212-869-8926 Option 6 | msservices@actorsfcu.com

“Our Member Services Team is a Powerhouse comprised of knowledgeable and personable experts, who are always ready and able to support our members’ financial needs. They are the frontline heroes of Actors Federal Credit Union and we truly appreciate all of their hard work and dedication!”

Call Center Hours: M-F, 9am – 8pm (EST).

(212) 869-8926. Option 6

Update to Membership Agreement

Minimum \$5 par value must be maintained

Like all credit unions, ActorsFCU is a cooperative. our members are all equal owners. Each member has one “share” of ownership. At ActorsFCU, the par value of a share is \$5.

Please be advised, we have recently updated the terms of our Membership Agreement to require a minimum balance of \$5 in every member’s share account in accordance with the par value of a share as defined by our credit union’s bylaws. This change will take effect on 11/01/2020.

You can read our Membership Agreement anytime on our website.

<https://actorsfcu.com/membership-application?form=savings-account>

Nuts and Bolts

Are you ready to get your finances under control?

You’re in luck! We’re sponsoring our first Budgeting Nuts & Bolts workshop of the year, hosted by The Actors Fund. The Workshop is 100% FREE and virtual – join from anywhere! We’ll be talking about how to identify financial goals and get specific about the flow of money in the lives of performing arts & entertainment professionals.

RSVP now at <https://www.actorsfund.org/Workshops>

**The Actors Fund,
for everyone
in entertainment.**



BUDGETING NUTS & BOLTS

FINANCIAL EDUCATION
ONLINE WORKSHOP

**Tuesday, April 6
12 pm ET/11am CT/9 am PT**

Important Dates



Memorial Day

Mon. May 31

All Branches & Call
Center Closed

Independence Day

Sun. July 4

All Branches Closed
(Sunday)

Auto Loans



*Have you visited our
auto shopping center?*

Browse a nationwide inventory of four million new and pre-owned vehicles.

<https://actorsfcu.groovecar.com/>

Filter vehicles by location, monthly payment, make/model, and more!

<https://actorsfcu.com/loans/auto>

Compare vehicles side-by-side, view CARFAX reports and
Kelley Blue Book Fair Market Pricing

<https://actors.cuconnections.com/loan-application/type>

Student Loans Powered By LendKey

A smiling man with a backpack is holding several books. He is wearing a light blue polo shirt. The background is a blurred outdoor setting with other people. The text "Private Student Loans (In-School) & Student Loan Refinancing" is overlaid on the image, along with "Powered by LendKey". A list of bullet points is also present in a white box at the bottom right of the image. The ACTORS logo is in the bottom left corner.

Private Student Loans (In-School)
& Student Loan Refinancing
Powered by LendKey

- Competitive Interest Rate *
- Potentially Lower Payments
- ActorsFCU Savings (Share) Account required

ACTORS

Supervisory Committee Notice

Do you have unresolved issues with your account?

The first and best way to resolve account issues is to contact our Member Services department by phone at 212.869.8926, option 6. Our Member Services team is available to take your call Monday through Friday from 9:00 AM to 8:00 PM EST.

If your issue is still not resolved you can confidentially contact our Supervisory Committee via email at sup_com@actorsfcu.com.

You may also call 212.869.5655 and leave a message. A member of the Supervisory Committee will return your call promptly. Please keep in mind this line is not intended for day-to-day use.

Music Instrument Loan

Did you know you can apply for Musical Instrument Loans on the Actors FCU website?

Follow the link to find out more!

www.actorsfcu.com/loans/music



Locations and Hours

New York City | AEA Building
BY APPOINTMENT ONLY

165 West 46th Street
New York, NY 10036
Monday – Friday, 9:30 AM – 4:00 PM
*Notary Available by Appointment

New York City | Musicians Local 802
TEMPORARILY CLOSED

322 West 48th Street (4th floor)
New York, NY 10036

Chicago | AEA Building
BY APPOINTMENT ONLY

557 West Randolph Street
Chicago, IL 60661
Monday – Friday, 9:30 AM – 4:00 PM
*Notary Available by Appointment

North Hollywood | AEA Building
BY APPOINTMENT ONLY

5636 Tujunga Avenue
North Hollywood, CA 91601
Monday – Friday, 9:30 AM – 4:00 PM
*Notary Available by Appointment

Los Angeles | SAG-AFTRA Building
BY APPOINTMENT ONLY

5757 Wilshire Boulevard – Suite 655
Los Angeles, CA 90036
Monday – Friday, 9:30 AM – 4:00 PM
*Notary Service Available
by Appointment

Phone Center

Monday - Friday
9:00 am - 8:00 pm EST
212.869.8926